

How to activate or reactivate *cellular service* on your **Apple Watch**

START HERE: Identify the SIM Card in your device

Cellcom operates different types of networks that require different types of SIM Cards. In order to provide you with the correct instructions, we need to identify which type of SIM Card is in your iPhone.

- 1. Open the 'Settings' app
- 2. Select 'General'
- 3. Select 'About' and scroll to the 'Physical SIM' or 'eSIM' section of the menu to view your ICCID.
 - If your ICCID starts with 89148xxxx, use instruction set A below.
 - If your ICCID starts with 89018xxxx, use instruction set B on page 2.

Instruction Set A- If your ICCID starts with 89148xxxx

A1 Set Up Cellular

| 10:0 | 61 | | | al 🕈 🖿 |
|--------------|--|---|---|---|
| ≮ Bac | | | | |
| | | Cellular | Setup | |
| | | | | |
| | | | e∰4] | |
| | | | | |
| | When connect continue and acce To er Apple Wa | your App ed to you e to make rss apps u nable cellu atch to you cellula | le Watch is i r iPhone, yo and receive sing cellulai ular, add you ur existing il r plan. | not u can calls i data. ar Phone |
| | | Set Up (| ellular | |
| | | | | |
| | | | | |

Setting up your Apple Watch for cellular service is quick and easy. When you are ready to pair your new Apple Watch, open the Watch App on your iPhone.

Within the Watch app, select 'Cellular' and then tap on the 'Set Up Cellular' button.

A2 myCellcom Login

| UNUELY REMUNESTIC Calicon dates not inde to development by plants, main, index of the second second second second second by every second second second second second second second second second second with the second sec | 1 | ogin |
|---|----------------|--|
| Wrokos Namber or User ID: Password: Broget your password Don't have an eccount? Register how | EC on fo | URITY REMINDER: Celicom does no fact our customers by phone, email, ext asking for account information. If facted by anyone asking for this rmation, please do not provide it to n. |
| Password: Sign In Perget your passwore Oorn have an account? Register Now | | Wreless Number or User ID: |
| Sign In Perpet your password Don't have an account? Register New | | Password |
| Don't have an account? Register New | | Sign In Perget your password |
| | | Don't have an account? Register Now |

On the login screen, login using your myCellcom username and password.

A3 Add Device

| I | Add Device |
|---|--|
| I | Your device can be added to the plan you have in your phone. |
| I | It will be free for the first 180 days and \$10 afterwards. |
| l | Note: There will be a one-time \$25 activation fee. |
| I | Your device will use the same mobile number as your phone for calling and messaging. |
| | Are you ready to add your device? |
| | Yes, Add Device |
| ł | Not Now |
| I | |
| I | |
| I | |
| L | |

You will now be prompted to add your Apple Watch as a new Cellular device to your Cellcom account.

Tap on the 'Yes, Add Device' button to add cellular for your Apple Watch. This process will take a few minutes. Be sure to keep your device turned on and close to your phone.

A4 Close



You will now see your device has been added. You can tap the 'Close' button to exit the myCellcom screen to return to the Watch App.

A5 Complete Cellular Activation

*Not all user types are permitted to activate a cellular watch.



It may take several minutes for the device to complete activation and for this screen to become available. Once it becomes available you can adjust what applications on your watch you would like to be able to utilize cellular data services.

If after 5 minutes this screen still states 'Activating' it is recommended you disable Bluetooth on your iPhone for several minutes and then turn it back on.

cellcom.com

For our Advance Pay customers, please make sure you have enough funds on your account for the watch to work. PAGE 1 10.2022



How to activate or reactivate *cellular service* on your **Apple Watch**

Instruction Set B- If your ICCID starts with 89018xxxx

B1 Set Up Cellular



Setting up your Apple Watch for cellular is easy. When you are ready to pair your new Apple Watch, open the Watch App on your iPhone.

Within the Watch app, select 'Cellular' and then tap on the 'Set Up Cellular' button.



Select 'Continue with Activation' to proceed to login.

B4 Add Device



You will now be prompted to add your Apple Watch as a new cellular device to your Cellcom account.

Tap on the 'Activate a new watch' to add cellular service to your Apple Watch. This process will take a few minutes. Be sure to keep your device turned on and close to your phone.

B7 Device has been added to your account



You will now see your device has been added to your account. You can tap the 'Done' button to exit the myCellcom screen to return to the Watch App to complete the activation process.

B5 Select a Plan



Select 'Continue with Activation' if you agree to the one-time activation fee and monthly fee.

B3 myCellcom Login

Con the login screen, login using your myCellcom username and password.



B6 Accept T&C's

*Not all user types are permitted to activate a cellular watch.



Please review the Terms and Conditions, click 'Accept' and 'Continue'.

B8 Complete Cellular Activation



It may take several minutes for the device to complete activation and for this screen to become available. Once it becomes available you can adjust what applications on your watch you would like to be able to utilize cellular data services.

If after 5 minutes this screen still states 'Activating' it is recommended you disable Bluetooth on your iPhone for several minutes and then turn it back on.

cellcom.com

For our Advance Pay customers, please make sure you have enough funds on your account for the watch to work. PAGE 2 10.2022

Activating Cellular Service on Samsung Galaxy Watch

Before Starting make sure that you have the latest updates for the Galaxy Wearable app as well as for the Google Play store.

Setting up your Galaxy Watch is easy. First, make sure your Bluetooth is on. Download the Samsung Galaxy Wearable App from the Play Store and open the Watch app on your Android phone. Go through the pairing and set up instructions.





SCAN HERE TO DOWNLOAD THE GALAXY WEARABLE APP

2

1

The nearby watch should start vibrating and show a series of numbers that will correlate to what is on the phone. Click confirm if the numbers match up. Software may start to dowload.



3

Optional: Sign into your Samsung account.

| 9:54 😳 🕈 | # 型 ⊿ 85% # | | | | | |
|--|--|--|--|--|--|--|
| SAMSU | ING Account | | | | | |
| Sign in to your Samsung | | | | | | |
| | | | | | | |
| Your Samsung acc more features, ben | count gives you access to efits, and essentials. | | | | | |
| Track and Samsung I | manage health data in Health. | | | | | |
| Find your lits offline. | Find your lost watch or phone even if it's offline. | | | | | |
| Back up yo safe and m phones or | Back up your watch to keep your data safe and make it easier to switch phones or set up a new watch. | | | | | |
| Skip | Sign in | | | | | |
| | 0 | | | | | |

47485%

4







| 12:16 6 | GX. | | \$ ¥ 07.5 | 99% | |
|---|-------------|-----|-----------|-----|--|
| | | | | | |
| | | | | | |
| | | Ô | | | |
| Allow Galaxy Watch7 Manager to access Galaxy Watch7 (0PRW)? | | | | | |
| This app will be allowed to sync info, like the name of someone calling, and access these permissions on your phone | | | | | |
| | Notificatio | ons | | | |
| ٩, | Phone | | | | |
| ٩ | Call logs | | | | |
| | SMS | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | Cancel | | Contenue | | |
| | ш | 0 | < | | |
| | | | | | |



The app will beain to aet things ready.



- Please add your Google account to ensure that you can utilize text messaging while your device is connected to cellular services. Select "Ready to connect".
- 8 Please review the Terms and Conditions, click 'Accept' and "Agree" to continue.

9 Follow the prompts until you get to "Set up a mobile plan".



Activating Cellular Service on Samsung Galaxy Watch

| | | 1 | | | |
|--|--|---|--|---|--|
| O After the screen finishes loading press "Next". | <text><section-header><text><text><text><text></text></text></text></text></section-header></text> | the Cellcom Welcome message will appear. Click "Continue with Activation" to continue. | | 12 Log in to or setup myCellcom account." | |
| 13 Click Activate a watch. | 950:::* 4 Ø.4 80% 2 Cellcom Activate a watch Activate a watch Activate a new watch III | Select the watch plan you want to use. | | Please review the Terms and Conditions, click Accept and Agree | SIGNATIONS AND |
| 16 On the next Page click "Submit". | | 17 The watch will then activate and you will be shown a loading bar. | | 18 The app will then notify you It's "Finishing Up". | |
| 19 After it's done will prompt you your device. | e loading the watch ou to take a tour of | /- | | XAG | D |

.....

cellcom.com

How to activate cellular service on your Google Pixel Watch.



7 Device has been added to your account



your device has been added to your account. You can tap the 'Done' button to exit the myCellcom screen to return to the Watch app to complete the activation process.

You will now see

8 Complete Cellular Activation

