

A woman wearing a light-colored t-shirt, dark shorts, a tan hat, and a large backpack is sitting on a rocky cliff. She is holding a smartphone in her right hand and looking out over a vast, blue ocean. In the distance, a large, isolated rock formation is visible in the water. The sky is clear and blue. A semi-transparent teal banner is overlaid across the middle of the image, containing the text.

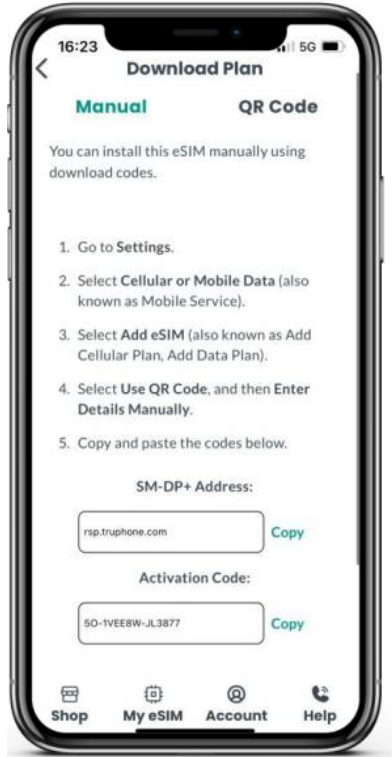
eSIM Activation Guide – iPhone (Phone Purchase – Manual Codes)

This guide outlines the eSIM Activation steps for a user who has purchased an eSIM on the **mobile version** of the Shop.

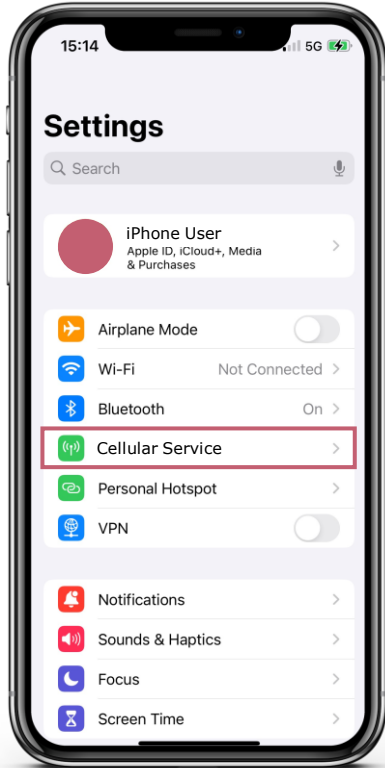
They will have purchased their eSIM on the phone's browser and screenshotted the QR code at the end of their journey, saving it to their phone's photo album.

Note: A customer will have 30 days to use their eSIM once it's activated.

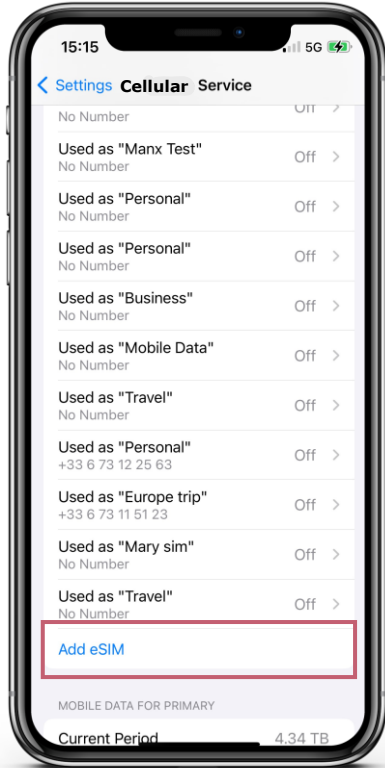
Activation Codes As Displayed on the Outline Shop



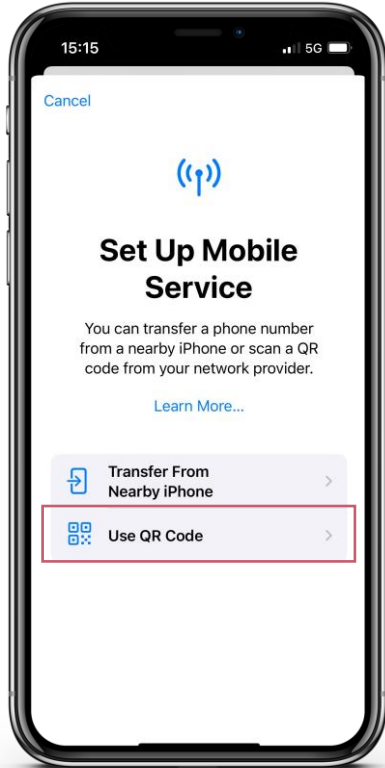
Once the eSIM has been purchased on the Shop and the “Download Manually” button has been clicked, the Activation Codes (SM-DP+Address and Activation Code) displays.



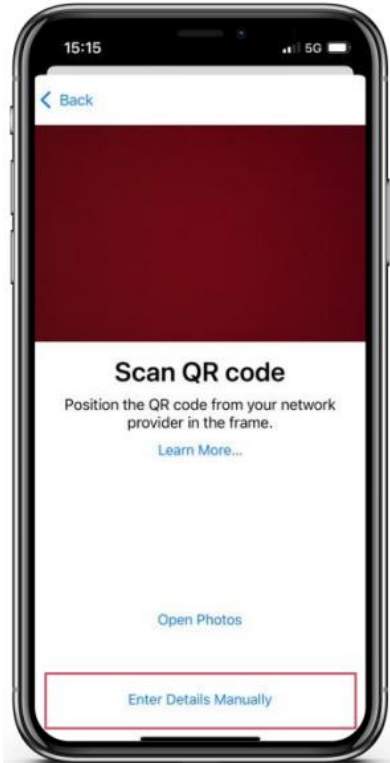
In the settings on your device, select “Cellular Service”.



Once you are in the "Cellular Service" screen, select "Add eSIM".

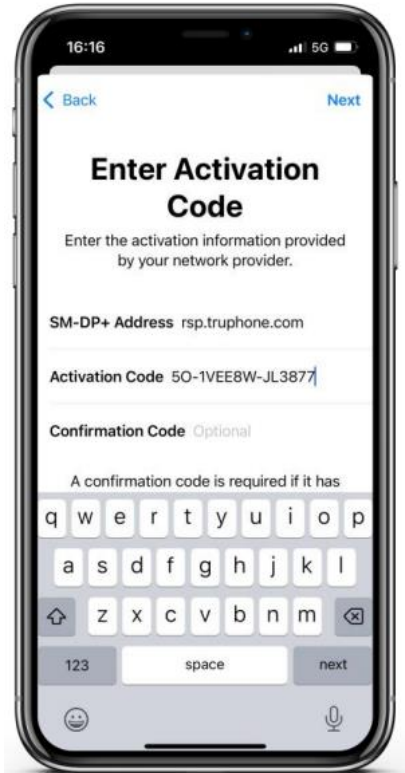


From the "Set Up Mobile Service" screen, select "Use QR Code".



The device camera will then open on the screen.

You can select "Enter Details Manually" to input the manual activation code



The Activation Codes (SM-DP+ Address and Activation Code) can be copied and pasted from the Order Confirmation screen on the Online Shop.

The codes must be copied from the Ship into the phone settings one at a time.

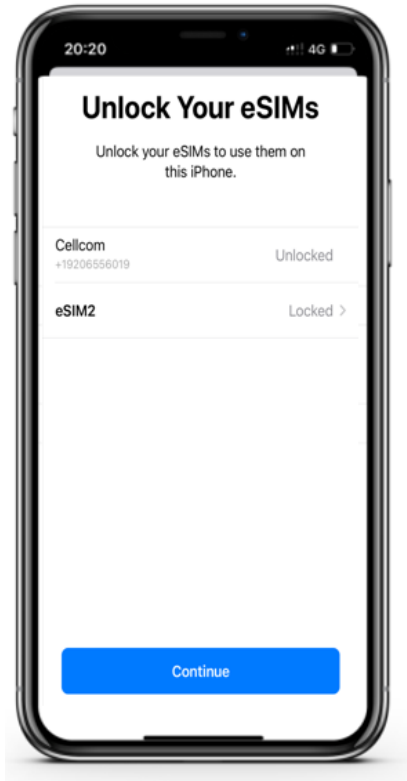
Once this is complete, click "Next" in the top-right corner of the phone screen.



Click "Continue" to activate and install the eSIM to the device.



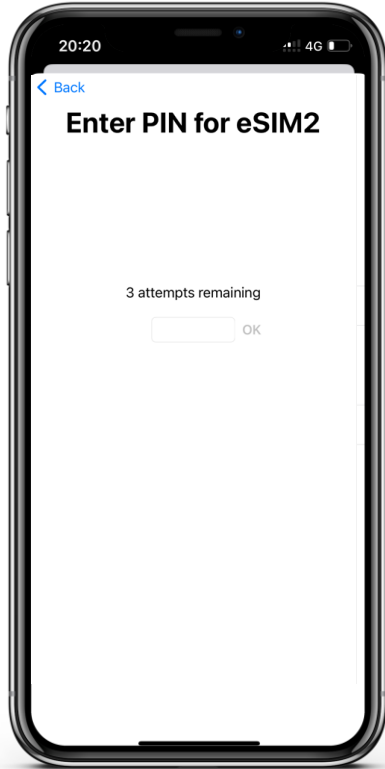
The eSIM will then begin to activate and install.
This can take a few minutes.



Once the activation is complete, you will need to unlock your new eSIM.

Select the new eSIM that is “locked” and hit continue.

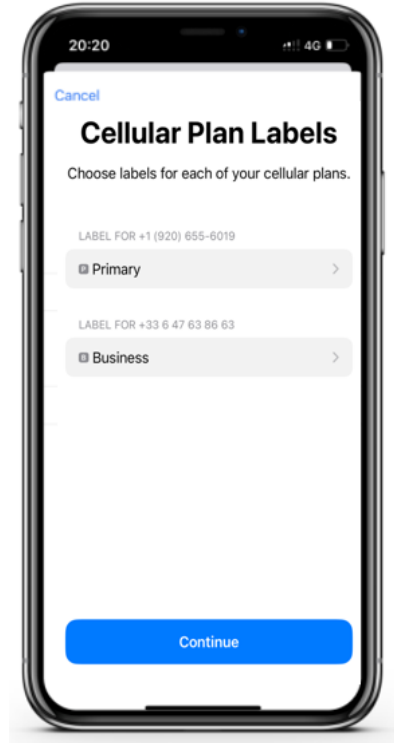
Note: Orange plans are the only plans that require you to unlock the eSIM.



Enter "0000" for the PIN.



Your cellular setup is now complete.
Select done.

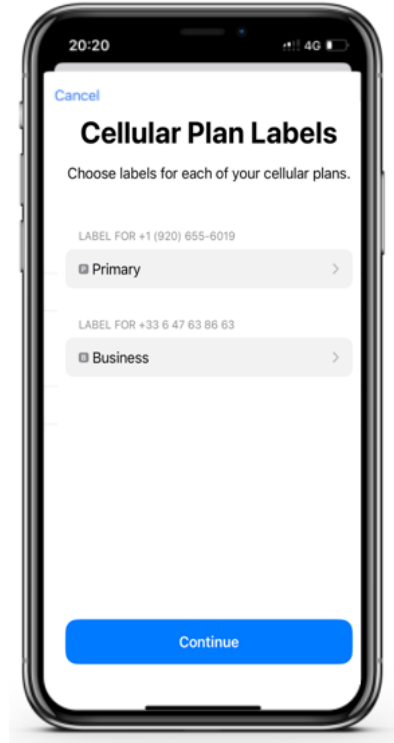


Once the activation is complete, you can choose what you want to use your new eSIM for.

Cellular Plan Labels allow you to choose a name or label for your new eSIM so it is easily identifiable.

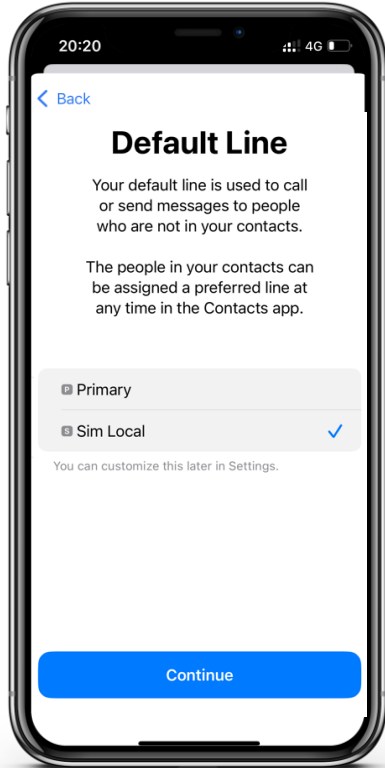
The primary phone number listed is your Cellcom phone number.

The Business phone number listed will be your Sim Local phone number.



It is recommended to rename the “Business” eSIM to “Sim Local” or a name that will allow you to know this is your international eSIM.

Once you’ve renamed your eSIM, select “Continue.”



If you are ready to begin using your international eSIM, select “Sim Local” or the name you gave your international SIM.

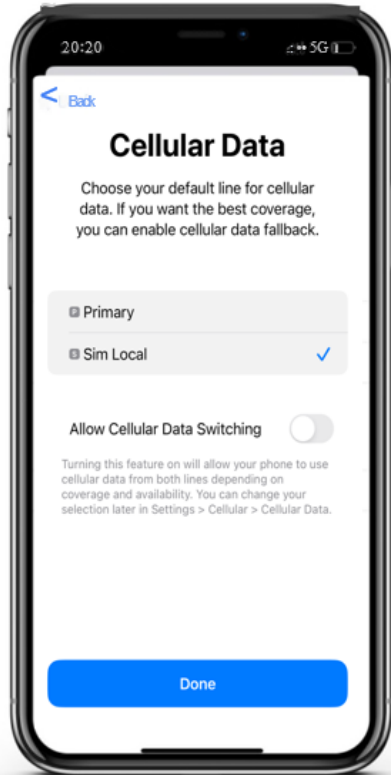
Once you have done this, click “Continue.”



You will be asked to choose which SIM you wish to use for your iMessage and FaceTime.

You can choose between your new eSIM and any other SIMs that are currently active in your device.

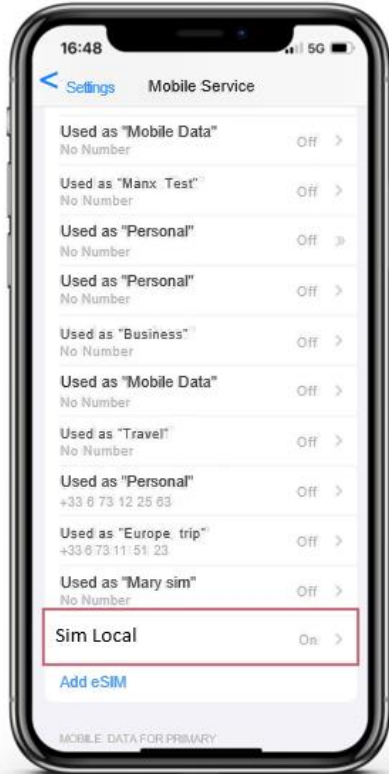
Once you have done this, click "Continue".



You will be asked to choose which SIM you wish to use for your Cellular Data.

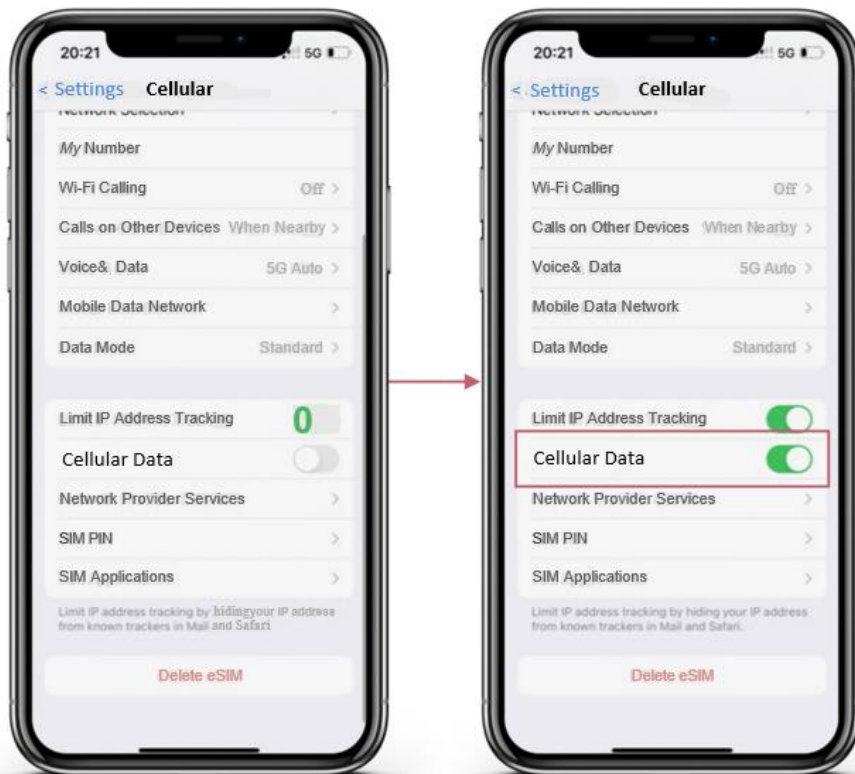
You can choose between your new eSIM and any other SIMs that are currently active in your device.

Once you have done this, click "Continue".



Once set up is complete, you can return to the "Cellular Service" screen to see which of your SIMs are active and inactive.

From here you will select your new Sim Local eSIM.



Turn on Cellular Data to complete the activation.